

## **Leicester City Health and Wellbeing Board**

### **Pharmaceutical Needs Assessment**

#### **Introduction**

The Health and Wellbeing Board has a statutory responsibility to prepare a Pharmaceutical Needs Assessment (PNA) for Leicester and publish it by 31 March 2018.

The PNA describes the current pharmaceutical services in Leicester in terms of:

- Location and distribution across the city (with maps)
- Opening hours
- Travel times
- Types of services pharmacies are accredited to provide (advanced and local pharmaceutical services, including maps showing locations of pharmacies providing services and uptake where available)

The purpose of this paper is to assure the Health and Wellbeing Board that its statutory duty has been met, and to recommend that the Health and Wellbeing Board consider the findings of the PNA and the implications for the health and wellbeing of the citizens of Leicester,

The PNA is now complete, all relevant consultation has taken place, and therefore the PNA can now be published

#### **Consultation:**

- A 60 day (minimum) consultation period is mandated across a number of professional pharmaceutical organisations including the Local Pharmaceutical Committee, Local Medical Committee, persons on the pharmaceutical lists, Healthwatch, NHS trusts and NHS England to assess whether
  - the purpose of the PNA is explained sufficiently
  - an accurate account of community pharmacy services is described
  - residents' needs are accurately reflected
- This consultation took place between 2<sup>nd</sup> October 2017 and 2nd January 2018. All statutory consultees received details of the consultation, with links to the Pharmaceutical Needs Assessment completed for Leicester City.
- In total, Leicester City received 13 responses to the statutory consultation. The majority of responses were from Community pharmacy contractors (10), 1 on behalf of an organisation, 1 health/social care professional and 1 member of council staff. Ten respondents (77%) agreed/strongly agreed that the PNA had been explained sufficiently, provided an accurate account of community pharmacy services currently available in Leicester and adequately reflected the needs of the residents; three respondents (23%) had no opinion either way. The full PNA consultation results are attached as Appendix 1.

- No amendments were made to the Pharmaceutical Needs Assessment as a result of the consultation. The only amendments that have been made are as a result of feedback provided by the Chief Officer of the Local Pharmaceutical Committee.

### **Summary of PNA Findings:**

- Overall pharmaceutical services in Leicester are adequate for the population. (2.5 pharmacies per 10,000 population compared with England rate of 2.0 per 10,000). There are local differences however, which mean that some people may have to travel a little further to access a particular service or pharmacy out of normal working hours. Leicester's pharmacies are not evenly distributed throughout the city.
- Most residents have a pharmacy within 1km of home, and can reach their nearest pharmacy within 10 minutes' drive or 20 minutes by walking or public transport.
- The majority of pharmacies can carry out the advanced services of Medicines Use Reviews and New Medicines Services. There has been an increase in the number of these services since the last PNA, and given the potential benefits to patients, it is recommended that pharmacies continue to be encouraged to carry out more of these reviews.
- Community based services are tailored to meet the needs of local people. Hard-to-reach groups may find pharmacies more convenient or appealing to use because they can be a drop-in service and are less formal than a GP surgery.

The full version of the PNA is attached as Appendix 2

### **Recommendations of the PNA:**

- The PNA includes a number of recommendations for NHS England and where relevant Leicester City Council and Leicester City Clinical Commissioning Group

#### **Equity of service:**

- To review locations and opening times of pharmacies
- Work with pharmacies and Local Pharmaceutical Committee to further address equity issues
- Review cross city and county border service provision
- Encourage discretionary services in relation to local need

#### **Promotion of health and healthcare management:**

- Encourage implementation of healthy living pharmacies
- Ensure healthy lifestyles campaigns through pharmacies are fulfilled
- Consider the opportunity to include/develop role of pharmacies in commissioning strategies
- Assess uptake of advanced and community services to share best practice of high performers
- Review monitoring and quality visits to pharmacies to promote service improvement

## **Equality Impact Assessment**

The PNA is a high level assessment of need and considers the demographics of Leicester's population and equity of access in terms of numbers and locations of pharmacies.

Commissioners of local community pharmaceutical services consider patient needs and any relevant protected characteristics so that services are accessible to everyone who needs them. Data collected from patients using local services is used to monitor uptake of services across different communities in Leicester and inform service planning and delivery.

Pharmacies have a responsibility to provide reasonable adjustments to make services accessible to all patients, for example those with language, cultural and disability needs. Details of disability facilities available at each pharmacy are published on NHS choices.

The full Equality Impact Assessment (EIA) is attached as Appendix 3.

## **Implications of PNA for the Health and Wellbeing Board**

The publication of the PNA fulfils the Health and Wellbeing Boards Statutory Duty.

The PNA includes a number of recommendations for commissioners for which the Health and Wellbeing Board will need to consider its role in monitoring whether these recommendations are followed.

The Health and Wellbeing Board should consider how the development and accreditation of Healthy Living Pharmacies can support the prevention agenda.